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# COVID-19/Coronavirus Notice

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March 24, 2020. Ann Arbor, Michigan.

The ADI team understands that there is a great amount of concern, uncertainty and anxiety around COVID-19 and the novel coronavirus. The safety and wellbeing of our customers and our employees is our highest priority. We also understand that our customers rely upon our products and support for critical operations and applications. As a proud member of the US defense industrial base, ADI is considered an essential services company and we will continue to operate and support our users throughout this challenging period.

**Summary:**

- ADI is maintaining all operations and user support throughout this challenging period.
- ADI is taking significant preventative actions to maximize employee safety.
- ADI is heavily engaged in regular communication with our supply chain to proactively understand any potential delays.
- ADI is offering flexible and free, temporary licensing of ADEPT and ADvantage for current users to better accommodate remote working situations.

To limit the potential impact of COVID-19 on our employees, operations, customers, partners and suppliers, we have taken the following cautionary measures:

- All non-essential international travel for business has been postponed or cancelled.
- Working from home when possible.
- Practicing social distancing of 2 meters or more when possible.
- Increased use of audio/video conferencing (MS Teams, GoToMeeting and Skype) in all ADI facilities worldwide and for communication with customers, partners and suppliers.
- Increased office cleaning and wipe-downs for rest rooms and common areas, especially door handles and kitchen areas.
- Limiting office visitors to only those deemed business critical.

In addition, ADI has recommended that employees and visitors follow the same hygiene habits that protect against the seasonal flu virus in order to protect against exposure to COVID-19, including:

- Washing hands often with soap and water for at least 20 seconds.
- Avoiding touching your eyes, nose, and mouth with unwashed hands.
- Avoiding close contact with people who are sick.
- Covering a cough or sneeze with a tissue, then throwing the tissue in the trash.
- Cleaning and disinfecting frequently touched objects and surfaces.
- Staying at home when sick and seeking appropriate medical care.
- Using an alcohol-based hand sanitizer that contains at least 60% alcohol if soap and water are not available.

ADI systems are based on COTS components, so disruptions in our supply chain can have a significant impact on our ability to deliver quality systems and maintenance support. To address this risk, ADI has initiated regular reviews of upcoming orders to identify critical components and suppliers. ADI is in regular

discussions with those key suppliers to understand their risks and to identify alternatives if and when appropriate. While COTS components carry the dependency on the supply base, they also often have the benefit of being able to find interchangeable alternatives. ADI will continue to work closely with our supply chain to ensure the continued availability of the critical parts and components needed for all orders in our pipeline. In the event that supply disruptions affect an ADI project deliverable then we will immediately notify the affected customer.

We understand that a number of our users have shifted to work from home arrangements themselves and that this type of situation can provide unique challenges with licensing and access to software tools like ours. To help reduce some of the challenges of working remotely, ADI is offering free temporary ADEPT and ADvantage licenses and downloads to qualified users. Access to free or low-cost real-time servers may also be available for training or offline development. To find out if you qualify, please send an email to [support@adi.com](mailto:support@adi.com).

ADI is taking the above measures in an effort to ensure the safety, well-being and continued operational efficiency of our customers and employees. To discuss any questions or concerns, please send an email to [adinfo@adi.com](mailto:adinfo@adi.com).

### **About Applied Dynamics**

[Applied Dynamics](#) helps companies make better use of data and control assets through all stages of product development, verification testing, demonstration, training, and maintenance. Applied Dynamics flagship product, the ADEPT Framework, is the most advanced real-time, industrial Internet of Things (IoT) software platform available, providing an agile, open architecture, feature-rich environment for the complete product lifecycle from development through integration, verification, validation, certification, deployment and sustainment. ADEPT embraces an open architecture and allows its users to leverage best-in-class COTS components. The ADEPT user base includes 14 of the global top 35 A&D companies and extends into marine, power systems, oil & gas, and the automotive industry.

To learn more about how ADI can help your team, visit [www.adi.com](http://www.adi.com) or send an email to [adinfo@adi.com](mailto:adinfo@adi.com).

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